

Tree of Life Family Therapy, LLC

Social Media Policy

This document is to inform the clients of Tree of Life Family Therapy of the office policies regarding social media. Our therapists conduct themselves professionally in any interaction on the internet. If you have questions about the information provided in this document, please bring concerns to your therapist.

Friending

Therapists at Tree of Life Family Therapy do not accept friend or contact requests from current or former clients on any social networking site. Tree of Life Family Therapy therapists work to protect confidentiality and privacy of our clients and clinicians and these sites may blur boundaries and/or put privacy at risk.

Interacting

Tree of Life Family Therapy asks that clients do not contact therapists via messaging on social networking sites. These forms of communication are not secure and messages are not guaranteed to be read or responded to in a timely fashion. In addition, these messages could become part of your legal medical record and need to be documented in your chart.

Business Review Sites

Tree of Life Family Therapy is listed on several business listing sites (Google, HealthGrades etc.) Some of these sites allow ratings and reviews to be written about providers. Tree of Life Family Therapy does not solicit testimonials or reviews per the code of ethics from the American Psychological Association. As a client, you have the right to express your opinion on any site you wish. However, due to confidentiality Tree of Life Family Therapy providers cannot respond to any review. Additionally, if a client is using review sites to communicate indirectly please be aware that this forum is not a reliable method of communication. Tree of Life Family Therapy therapists encourage clients to bring concerns to session to discuss directly with your therapist. If you do write a review, Tree of Life Family Therapy wants clients to be aware that they are doing so in a public forum and putting privacy at risk. Finally, if you feel a therapist has acted unethically, please contact the licensing board listed in your Consent to Treat form.

Location-Based Services

Tree of Life Family Therapy encourages clients to be aware that using location-based services (LBS) on your phone increases the likelihood of risking privacy. Please be aware of this risk if you are intentionally “checking in” or if you have a passive LBS app enabled on your phone.

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Electronic communication

Tree of Life Family Therapy therapists may use email to arrange and/or confirm appointments. Please do not email your therapists content related to sessions as email not a secure method of communication. If you choose to send an email, please be aware that all emails are logged by internet service providers and therefore confidentiality is not secure. Finally, emails and responses sent to Tree of Life Family Therapy therapists become part of the legal record.

I have read and agree to the "Social Media Policy" form.

Client Signature: _____ Date: _____

Client Signature #2 (If applicable): _____ Date: _____

Therapist Signature: _____ Date: _____